



Annual Report

2020

We don't plan to rely on safety nets, but they are life-saving

when circumstances go outside of our control.

Whether you're a trained acrobat with an unexpected fall or a neighbor facing a health crisis, we all need a safety net to catch us when our best planning goes awry.

Enter the coronavirus pandemic.

Infection rates are higher among the low-income, communities of color we serve. The health impacts of this virus are amplified by unemployment, food insecurity, rent, and eviction concerns. These compounded stressors have increased depression and anxiety symptoms across our community.

Where is the safety-net in all of this? Can we count on it being there when circumstances go outside our control?

For PCC, building a reliable safety-net system is the ideal we've worked toward every day since our founding in 1993. When the coronavirus outbreak began, nearly everything about our day-to-day routines changed. We quickly shifted to remote work wherever possible and focused our attention on managing the growing emergency. What didn't change is our commitment to partnerships, and our belief in building systems of care – even beyond traditional clinical services – to cushion hardship and lift people towards their healthiest lives.

We worked through existing programs to purchase personal protective equipment (PPE) and home monitoring equipment for the Montgomery Cares clinic network,

mined Care for Kids program data to connect county relief funds with low-income families, used food assistance partnerships to support residents in COVID-related quarantine, and led rapid learning among skilled nursing facilities hard-hit by the coronavirus. We made our safety net stronger, even during this public health emergency.

Thank you for being part of this work. We look forward to continuing it with you.



Leslie Graham
President & CEO

Table of Contents

Pandemic Primary Care	4
Montgomery Cares FY20	6
Care for Kids FY20	7
Safe at Home	8
Minding Mental Health.....	10
Outbreak Control.....	12
Nexus Montgomery FY20.....	14
Financial Statements.....	16
FY20 Partners	17

vision

PCC envisions a strong, vibrant community that supports all people in leading healthy lives.

mission

Our mission is to improve the health of vulnerable people and families by building partnerships and strengthening systems.

Pandemic Primary Care

New Models Bring New Connections

“We instantly lost basically all our workforce at one time.” That is how Dr. Lauren Cosgrove, medical director at Mercy Health Clinic describes March 2020. One of ten safety net clinics in the Montgomery Cares network, Mercy relies heavily on volunteer health care providers and staff. Unfortunately, age or other health concerns put many of these volunteers at high risk of severe illness if they contracted COVID-19. Meanwhile, patients were terrified of coming in, even if staying home meant lapsed care for serious chronic conditions. And, like many other independent health clinics, Mercy was experiencing a sudden crash of the fee-for-service reimbursement

system, facing freezes in both supply of and demand for basic health care.

Fortunately, Mercy had a network behind it.

PCC worked with Montgomery Cares partner clinics like Mercy and with the Montgomery County Department of Health and Human Services (DHHS) to redesign services and payments during this health emergency. Instead of receiving fees for each in-person visit, clinics receive flat monthly payments based on their historic patient volume, and they can treat patients either in-person or via telehealth. “We did get federal funds to support salaries, and so perhaps we would

have been able to limp along, but it certainly wasn’t a guarantee,” Dr. Cosgrove says. PCC’s support “made it absolutely clear we could continue to function.”

PCC also secured a grant from the Greater Washington Community Foundation to purchase equipment – like blood pressure cuffs and pulse oximeters – so patients with chronic conditions or suspected COVID-19 infection could monitor their health at home and report key measures to their providers during telehealth visits. Getting these standard readings has been a crucial tool for maintaining quality care from a distance. Adding telehealth



Mercy staff have worked tirelessly to be sure patients are seen, taking on extra hours and broadening their job descriptions to make up for lost volunteer services. Some volunteers have stayed on in person, despite the risks.

services has given some of Mercy's high-risk volunteer physicians an opportunity to resume patient care. Dr. Cosgrove even sees an unexpected silver lining in the telehealth model: an opportunity to get to know patients a little bit better: "You get to see the actual background of where someone is living or working," she says, "so it's almost like doing a home visit for a family doctor like myself."

Thank you to Mercy Health Clinic and all of our health care partners for the essential care you provide. We're so proud to work with you.

caring



**Dr. Lauren Cosgrove, Medical Director
at Mercy Health Clinic**

fy20

Montgomery Cares

The true cost of chronic conditions

IN FISCAL YEAR 2020:



23,800 patients served in
61,300 encounters



Each patient averaged
2.6 visits and **\$481** in costs



For every **\$1** PCC spent towards
medication programs, we secured
\$4 in donated medications

We know that health is important and that achieving it requires an investment. We also know that treating health conditions has a clear impact on individual lives and well being. We haven't always known the economic benefits for our community. In FY2020, we engaged an independent consultant to look back at 18 months of data and measure the true value of safety net health care investments, not just in health outcomes but in community savings.

The independent consultant found that,

EVERY DOLLAR SPENT CONTROLLING:	CREATES	SAVINGS TO THE COMMUNITY OF:
 \$1 on Diabetes		\$17.44
\$1 on Hypertension		\$4.40
\$1 on Depression/Anxiety		\$3.91



ENSURING ACCESS TO HEALTH CARE ISN'T JUST AN ORGANIZATIONAL VALUE.
IT'S A WORTHWHILE INVESTMENT.

fy20

Care for Kids

Investing in our future

IN FISCAL YEAR 2020:



CFK served
6,200 kids with more than
6,700 health care visits.



More than **2,000** were well child visits, ensuring kids receive key preventive services like vaccinations, blood lead screenings, and developmental monitoring.



625 kids received specialty dental services to correct serious oral health problems. Most can now receive free preventive cleanings through county dental clinics.



340 kids received behavioral health services, helping them find healthy ways to manage anxiety, trauma, and other challenges early and directly.

THE AVERAGE SPENDING PER CHILD TO ENSURE HEALTHY DEVELOPMENT:
LESS THAN \$235

Safe at Home

Leveraging food partnerships for public health

Food insecurity—a lack of reliable access to nutritious food—often goes hand in hand with limited health care access. For many patients, it means increased risk of Type 2 diabetes.

PCC's Food is Medicine program works to connect all patients with food insecurity to food assistance resources. For patients with diabetes or prediabetes it goes a step further—connecting them with 12 weeks of free food and nutrition education to support lasting diet changes. We're proud of the way the program has addressed not just clear clinical concerns but the underlying, poverty-related causes behind them. And when the COVID-19 pandemic hit, the program offered a lifeline

not just to patients with diabetes but to those whose suspected COVID-19 infection meant isolating themselves from the people and routines of their daily lives.

Working with our program funders and with community partner Community Health and Empowerment through Education and Research (CHEER), we shifted our food program structures to include this emerging need. CHEER had already set up food delivery services for patients enrolled in the nutrition education program, explains Lucia Zegarra, director of community health programs at CHEER. "We were just able to switch that on as needed."

But the COVID-related changes weren't just about meeting quarantine food needs. Many of the participants already enrolled in the diabetes and prediabetes nutrition education program were deeply affected by pandemic related job losses, which made their food security even more precarious than before. Reluctant to "graduate" them from the program without ensuring continued food assistance, Lucia and her staff of community health workers (CHWs) provided one-on-one support to connect participants to ongoing food resources. Participants can move past the intensive support stage of the program once those connections are in place, says Lucia, because "I know that they're going to be okay."

connecting



“I want people to understand that they’re not alone.”

Lucia Zegarra, Director of Community Health Programs at CHEER

Minding Mental Health

Coping Strategies for Multiple Challenges

Energy drinks were Anna Lee's* lifeline. They were about the only thing keeping her upright during grueling food service shifts, since her sleep and appetite were both minimal. But caffeine couldn't solve her underlying stress, and one day Ms. Lee found herself in the emergency room, struggling to catch her breath. The diagnosis was a panic attack. After her hospital scare, Ms. Lee went to her primary care clinic for counseling follow up through our Montgomery Cares Behavioral Health Program (MCBHP). She knew she needed help. She had no idea how much.

As the COVID-19 pandemic broke out, the supports in Ms. Lee's life collapsed. Her daughter, who has developmental challenges, had been receiving care through a residential school. But with outbreaks spreading through all kinds of congregate living facilities, her daughter's school had to close. Suddenly, Ms. Lee found herself responsible for intensive care and supervision all day, every day. The outbreak also took away her job and even some of her coworkers, who succumbed to COVID-19 infection. It was, as they say, a lot.

Fortunately, she was already connected to behavioral health resources. The MCBHP psychiatrist prescribed an anxiety medication to help her control her symptoms. Ms. Lee's PCC care manager helped her work through some of her stressors and grief, while guiding her through relaxation and grounding exercises to manage her anxiety. The care manager also helped Ms. Lee with more general coping skills as well, offering ideas to add structure and routine to her daughter's time at home and music and meditation for her own well-being. Ms. Lee still faces big challenges, but PCC's MCBHP team is in her corner.

**Names and some details have been changed to protect patient privacy.*

grounding



**PCC's Montgomery Cares
Behavioral Health Program
served 1,570 patients
in FY20.**

Outbreak Control

Communication for Safer Care

Patients who no longer need to be hospitalized but still need a high level of supportive care are discharged to Skilled Nursing Facilities (SNFs), sometimes referred to as nursing homes, which have the staffing and equipment to manage a full range of services from ventilator and tracheostomy care to physical and occupational therapy. These facilities are a critical part of health system efforts to provide quality care without extended hospital stays. However, they also represent a changing-of-the-guard moment for individual patient care, which creates risks for miscommunication and error. That's why PCC has been managing the Nexus Montgomery Regional Partnership's

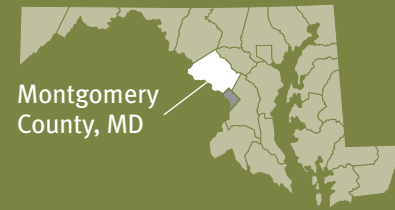
SNF Alliance since 2017, offering a forum for local SNFs to monitor their care quality and collaborate—with hospitals and with each other—on strategies for improvement. This system became even more critical as SNFs faced a new threat: COVID-19.

Any facility housing large numbers of people is vulnerable to quick spread of COVID-19, but the consequences can be especially severe in SNFs. These facilities care for patients who are already medically vulnerable—due to underlying conditions, older age, or both. Among Montgomery County residents, nursing home cases represented 15% of the county's COVID-19 infections and nearly 57% of deaths

by early July. SNFs faced many of the same challenges all health care providers faced in terms of staffing shortages and scarce supplies of personal protective equipment (PPE). But they also faced specific and changing requirements for their daily operations because of the high-risk environment.

There was also the problem of how to handle COVID-positive patients, including those ready to be discharged from a local hospital but still potentially infectious. This issue was crucial to managing hospital surge capacity, but it required intensive communication among SNFs and hospital discharge planners to be sure patients were discharged to SNFs equipped

planning



Nursing home cases represented
15% of Montgomery County's
COVID-19 infections and **57%**
of deaths by early July.

with the necessary isolation areas and PPE stockpiles to care for them. Because PCC's Nexus operations team was already working with these partners and managing a shared data system, we were able to support SNFs in implementing safety protocols while continuing to care for patients and comply with state health authority guidance. As winter arrives, PCC is working with SNFs to increase influenza and pneumococcal vaccination rates among patients – a critical tool to prevent as much respiratory illness as possible during a COVID-19 surge.



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Nexus Montgomery

Hospital and Community Partnerships for Better Health

IN FISCAL YEAR 2020:



1,615 seniors at risk of hospitalization received individualized health coaching, and hospital visits among participants declined by more than 30% after 6 months of program enrollment.



8,880 patients benefited from improved transitions between hospital and home or outpatient care.



360 uninsured patients received **738** specialty care visits to avoid hospital care for health problems better suited to outpatient treatment.

**\$3 IN
SPECIALTY CARE
PROVIDED
FOR EVERY \$1 SPENT**



300 patients received community-based care for serious mental illness.



12,500 patients at skilled nursing facilities received improved care thanks to the SNF Alliance, preventing an estimated 200 rehospitalizations.



85,500 adults received information about advance care planning to help ensure their end-of-life medical experience is in line with their values.



Nexus Montgomery

Cumulative Impact

Nexus Montgomery began as a way for hospitals and community to test initiatives for better health and care connections.

**Wellness for
Seniors
at Home**

**Hospital
Care
Transitions**

**Capacity Building
for the Severely
Mentally Ill**

**Specialty Care
for the
Uninsured
(expanded
Project Access)**

**Skilled
Nursing Facility
Alliance**

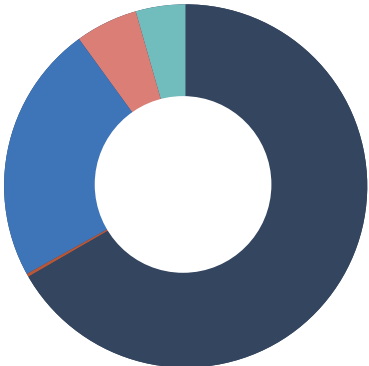
**Voice
Your
Choice**

Since the partnership began, its six programs (listed above) have helped decrease utilization at Nexus Montgomery hospitals and contributed to nearly \$30M of gross savings in support of the Maryland Total Cost of Care model. That is a positive return on the program investment from a four-year Health Services Cost Review Commission Transformation Grant, and four of the six programs are continuing in some capacity beyond the grant's conclusion. The Nexus Montgomery partnership infrastructure also continues, planning for the launch of a new Diabetes Prevention and Management program in FY21 and serving as the vehicle for hospitals to collectively improve health, prevent unnecessary hospital utilization and impact total cost of care in ways no single hospital could on its own.

Financial Statements

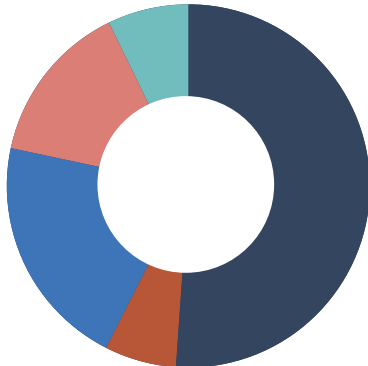
Sources and uses of funds for the fiscal year ended June 30, 2020

Revenue and Support



	Unrestricted
County Funders	\$ 14,539,837
Federal Funders	90,266
Hospital Funders	4,987,934
In-Kind Medical Services	1,240,214
Grants, Donations, and Other Income	927,423
Total Revenues	\$21,785,674

Expenses



	Unrestricted
Montgomery Cares	\$ 10,915,219
Includes: Project Access; Community Pharmacy/MedBank; Quality and Clinical Services	
Care for Kids	1,317,268
Nexus Montgomery	4,444,855
Other Projects	3,048,129
General Administration	1,533,502
Total Expenses	\$21,258,973

FY20 Partners

PARTNERS AND COLLABORATORS

MONTGOMERY CARES PARTICIPATING CLINICS

- Catholic Charities Medical Center
- Chinese Culture and Community Service Center–Pan Asian Volunteer Health Clinic
- CCI Health and Wellness
- Community Reach of Montgomery County–Kaseman Health Clinic
- Holy Cross Health Centers
- Mary’s Center for Maternal and Child Care, Inc.
- Mercy Health Clinic
- Mobile Medical Care, Inc.
- Muslim Community Center Clinic
- Proyecto Salud

CARE FOR KIDS PROVIDERS

- All Day Medical Care
- Broad Acres Elementary School-Based Health Center
- Catholic Charities Medical Center
- CCI Health and Wellness
- Gaithersburg Wellness Center
- Harmony Hills Elementary School-Based Health Center
- Highland Elementary School-Based Health Center
- Holy Cross Health Center Germantown
- Kaiser Permanente of the Mid-Atlantic
- Mary’s Center for Maternal and Child Care, Inc.
- Milestone Pediatrics

- New Hampshire Estates Elementary School-Based Health Center
- Northwood Wellness Center
- Rolling Terrace Elementary School-Based Health Center
- Summit Hall Elementary School-Based Health Center
- Veirs Mill Elementary School-Based Health Center
- Weller Road Elementary School-Based Health Center

PROJECT ACCESS PARTICIPATING PRACTICES

- Advanced Neuro & Orthopedic Physical Therapy, LLC
- Adventist HealthCare Imaging
- Adventist Medical Group–Infectious Disease
- Affiliated PET Systems, LLC
- ARSO Neuro Rehab and Orthopedic Center
- Arthritis and Rheumatology Associates, P.C.
- Associates in Gastroenterology
- Bayada
- Capital Cardiovascular and Thoracic Surgery Associates, PLLC
- Capital Choice Pathology Laboratory
- Capital Digestive Care
- Community Audiology Services
- Community Hematology-Oncology
- Community Radiology Associates
- Dr. Asif Qadri
- Dr. Daniel Lahr
- Dr. George Gibeily
- Dr. G.M. Din, MD, PA, Inc.
- Dr. James Robey

- Dr. John Merendino, Jr.
- Dr. Jonathan Rhee & Dr. Kasey Morrison
- Dr. Laurie Wenger
- Dr. Maria Belledonne
- Dr. Mushtaq Shah
- Dr. Nirupma Rohatgi
- Dr. Patricia O’Neal
- ENT & Allergy Specialists of Shady Grove
- Eternal Dermatology
- Foot & Ankle Specialists of the Mid-Atlantic
- Georgetown Orthopaedics
- Greenbelt Endoscopy Center
- James Clarke Physical Therapy
- Maryland Oncology Hematology
- MD Radiation Oncology Associates
- Metro Renal Associates
- Mid-Atlantic Epilepsy & Sleep Center
- MM/NIH Endocrine Clinic at Suburban
- Montgomery Eye Physicians & Surgeons
- Montgomery Medical Clinic–Sports Medicine
- Montgomery Otolaryngology Consultants, PA
- Montgomery Renal Associates PA
- National Capital Neurosurgery
- Nephrology Associates
- Potomac Oncology & Hematology
- Precision Orthopedics & Sports Medicine
- Pulmonologists, PC
- Silver Spring Eye
- Suburban Hospital Interventional Radiology
- Takoma Surgical Associates, P.A.
- The Feldman ENT Group
- The Radiology Clinic
- The Retina Group of Washington
- Visionary Eye Doctors
- White Oak Medical Center Interventional Radiology

HOSPITALS AND HEALTH SYSTEMS

- Adventist HealthCare
- Dimensions Healthcare System
- Doctors Community Hospital
- Holy Cross Health
- Kaiser Permanente of the Mid-Atlantic States
- MedStar Montgomery Medical Center
- Sheppard Pratt Health System
- Suburban Hospital
- Nexus Montgomery LLC

PUBLIC SECTOR PARTNERS

- Housing Opportunities Commission of Montgomery County
- Maryland Department of Health
- Montgomery County Cancer Crusade
- Montgomery County Department of Health and Human Services
- Montgomery County Public Schools
- Prince George’s County Department of Social Services
- Prince George’s County Health Department

ACADEMIC INSTITUTIONS

- Georgetown University Department of Psychiatry
- University of Maryland Schools of Pharmacy Baltimore and Eastern Shore
- University of Maryland Schools of Social Work at Baltimore County and Shady Grove
- University of Maryland School of Public Health

SKILLED NURSING FACILITIES

- Althea Woodland Nursing and Rehabilitation Center
- Arcola Health and Rehabilitation
- Asbury Methodist Village (Wilson Health Care Center)
- Bedford Court
- Bel Pre Nursing and Rehabilitation
- Bethesda Health and Rehabilitation
- Brighton Gardens of Tuckerman Lane
- Brooke Grove
- Cadia Hyattsville
- Cadia Springbrook
- Cadia Wheaton
- Carriage Hill
- Collingswood
- Crescent Cities
- Fairland Center
- Fox Chase
- Friends Nursing Home
- Hebrew Home of Greater Washington
- Hillhaven
- Kensington
- Layhill
- Manor Care Adelphi
- Manor Care Bethesda
- Manor Care Chevy Chase
- Manor Care Hyattsville
- Manor Care Potomac
- Manor Care Silver Spring
- Manor Care Wheaton
- Montgomery Village
- Oak Manor
- Oakview
- Potomac Valley
- Regency Care of Silver Spring
- Shady Grove Center
- Sligo Creek Center
- The Village at Rockville

OTHER PROGRAMS AND ORGANIZATIONS

- 350 Montgomery County
- Access to Behavioral Health
- Adventist Community Services of Greater Washington
- Affiliated Sante Senior Services
- Agencies of the Emergency Assistance Coalition
- ALFA Specialty Pharmacy
- Asian-American Inter Community Service (AICS)
- Aspire Counseling
- Ayuda
- Bethesda Help
- C-4 Clothing Closet
- Capital Area Food Bank
- Capital Breast Care Center
- Celestial Manna Inc
- Center for Adoption Support and Education
- CentroNia
- Catholic Charities of the Archdiocese of Washington
- CollegeTracks
- Community Health and Empowerment through Education and Research (CHEER)
- Community Reach of Montgomery County
- Cornerstone Montgomery
- Crossroads Community Food Network
- EveryMind
- Family Community Advisory Council
- Family Justice Center
- Family Learning Solutions Inc.
- Family Services, Inc.
- Gilchrist Center
- Girls on the Run of Montgomery County MD
- Housing Unlimited
- Identity Inc
- Institute for Public Health Innovation
- Interfaith Works

- Intercultural Counseling Connection
- Interfaith Partners for the Chesapeake
- Innovative Clinical Associates
- Jewish Social Services Agency
- John Snow, Inc.
- Manna Food Center
- Mil Mujeres
- Montgomery Coalition for Adult English Literacy (MCAEL)
- Montgomery College
- Montgomery County Coalition for the Homeless
- Montgomery County Faith Alliance for Climate Solutions
- Montgomery County Food Council
- Montgomery Housing Partnership
- Montgomery County Sierra Club Group
- Mid County United Ministries (MUM)
- Ministries United Silver Spring/ Takoma Park(MUSST)
- National Alliance on Mental Illness
- No Kid Hungry Maryland
- Nonprofit Montgomery
- Potomac Conservancy
- Rebuilding Together Montgomery County
- RI International
- Saint Luke Lutheran Church
- Story District
- The Arc Montgomery County
- The Bernie Scholarship Awards Program
- The Charles Koiner Center for Urban Farming
- The Climate Mobilization Montgomery County Chapter
- The Coordinating Center
- Sikh kid 2 kid
- Vikara Village
- Washington Metro Oasis
- Winter Growth Inc.
- Wonders Early Learning + Extended Day
- WorkSource Montgomery

FUNDERS

FOUNDATIONS

- Cigna Foundation
- Consumer Health Foundation
- Delta Dental Community Care Foundation
- Eagle Bank Foundation
- Greater Washington Community Foundation
- Healthcare Initiative Foundation
- Rossetter Foundation
- The Morris and Gwendolyn Cafritz Foundation

PUBLIC GRANTS

- Maryland Community Health Resources Commission
- Maryland Department of Aging
- Maryland Department of Health
- Montgomery County Department of Health and Human Services
- U.S. Health Resources & Services Administration
- U.S. Substance Abuse and Mental Health Services Administration

TRUSTS AND FAMILY FOUNDATIONS

- Adler Family Fund of the Greater Washington Community Foundation
- Brown Family Fund at Schwab Charitable
- Cliff & Deborah White Family Foundation of the Greater Washington Community Foundation
- Engel Giving Fund of Fidelity Charitable
- GLADS Giving Fund of Fidelity Charitable
- Jonathan E. Hardis Charitable Fund of Fidelity Charitable

- Julia Ann Doherty Giving Fund of Fidelity Charitable
- Lester Poretzky Family Foundation
- Martinez Shriber Fund of Vanguard Charitable Trust
- Wadsworth Family Foundation
- The Allaben Chambers Family Fund of Vanguard Charitable
- The Greene-Milstein Charitable Foundation
- The J & E Myerberg Charitable Fund

PRIVATE ORGANIZATIONS

- Business Leaders Fighting Hunger
- Dogtopia of White Flint
- Institute for Public Health Innovation
- Kaiser-Permanente of the Mid-Atlantic States
- NIH Federal Credit Union
- North Bethesda United Methodist Church
- Salesforce
- UnitedHealthcare

INDIVIDUALS

- Elizabeth Arend
- Beth Barnett
- Shawn D. Bartley
- Francine & Harvey Berger
- Marc Berk
- Horace Bernton
- Ron Bialek
- Jonathan Blum & Wendy Kent
- Richard & Elizabeth Bohrer
- Michael & Lois Boland
- Lynn & Arthur Booth
- George M. Borababy
- Elizabeth Carrier
- April Chick
- Tony Conrad
- Sacha de Lange
- Arden Edwards
- Barbara & Lawrence Eldridge
- Thomas & Mary Fleisher
- Carol & Thomas Garvey
- Kathleen Gillespie
- Leslie Graham
- Kathryn Grill Hoepffel
- Holly M. Gross
- Thomas Holmes
- Jay & Cheryl Hoofnagle
- Mansfield Kaseman
- Jessica Kronstadt
- Tristram Kruger
- Paul Lauria
- Isiah & Catherine Leggett
- Thomas & Joan Lewis
- Steven & Hannah Lieberman
- Wilbur Malloy
- P.J. McTavish
- Roberta J. Milman
- Marisol Murphy Ballantyne
- Belle Negrin Davis
- Eric & Paige Nerenberg
- Frederic W. Parsons
- Donna Perry
- Jennifer R. Pippins
- Leni Preston
- Connie Raab
- Steve Raetzman
- Lenora Rhodes
- Katalin Roth
- Sheila & Peter Rowny
- Kevin & Mary Sexton
- Rebecca Smith
- Lynn Sullivan
- Hillery Tumba & David Maritz
- Barbara & Donald Turnbull
- Robert & Nancy Turner
- Paul & Janet Valette
- Pam Vega
- Gloria & Richard Verfuert
- Jason Wilcox

PRIMARY CARE COALITION STAFF (JULY 1, 2019 – JUNE 30, 2020)

- Daniela Acero †
- Jennifer Marquez Aguilar †
- Myriam Al-Jizani*
- Fareed Anjum
- Elizabeth Arend
- Alma Aviles
- Chantal Ayivon
- Eve Bailey-Cerna
- Daniel Baker †
- Iris Beltran
- Nilsa Benavides
- Jani Benitez*
- Jenny Bernal de Baker
- Eshetu Bogale
- Rosemary Botchway
- Jorge Caballero
- Maria Caro
- Danielle Carter
- April Chick*
- Maricel Claro
- Blanca Cuervo Morales
- Felicia Davenport
- Sara Del Castillo Iglesias
- Susan Donovan
- Silvia Duron*
- Barbara Eldridge**
- Diana Escobar †
- Rodrigo Espinosa Woolcott
- Sue Ezzati
- Amina Faizan*
- Leslie Flores-Membreno*
- Sarah Frazell
- Eveling Gamarra
- Ana Gamero-Juarez
- Talia Gimeno**
- Leslie Graham
- Monica Grey †
- Jenna Hall
- Jessica Hairston †

- Yvette Hammond
- Mary Jane Joseph
- Celia Juarez
- Ismail Korme*
- Hannah Legesse*
- Karlie Leung*
- Carol Leiva*
- Shanza Lewis**
- Tom Lewis
- Ingrid Lizama*
- Faith Makka
- Elizabeth Mann
- Elsy Marin
- Jennifer Marquez Aguilar
- Omarlina Marsh
- Ana Mejia
- Xenia Monterosa
- Selam Mulatu*
- Stephanie Narayanan
- Sabina Orellana
- Marisol Ortiz
- Temi Oshiyoye
- Diana Perez*
- Sandra Pocasangre
- Brenda Portillo
- Rafael Ramirez
- Cecia Ramos
- Imari Riley*
- Belqui Rios
- Joanna Rivera-Santana
- Chantal Roache*
- Aisha Robinson †
- Karla Rodriguez-Mejia
- Gabriela Rosales
- Karin Rosenthal †
- Bethany Sanders
- Samikshya Sapkota*
- Surbhi Sardana
- Joshua Singer
- Ana Smith*
- Shawnda Sullivan
- Maria Torres Estrada
- Hillery Tumba
- Benjamin Turner
- Leydi Vanegas

- Pamela Vega
- Nikia Wilson
- Tsige Woldemariam*
- Orlando Wright*
- Sophy Yang
- Victor Zubiata
- Carolina Zuniga

* Left the organization in FY2020

** Left the organization since FY2020

† Joined the organization in FY2021

BOARD OF DIRECTORS

OFFICERS

- Shawn D. Bartley, Esq., Chair
- Jonathan Blum, Vice-Chair
- Steve Raetzman, Secretary
- Rose Marie Martinez, Treasurer

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USPHS (Ret)
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- Julia Doherty, MHSA
- Joshua Funk, DPT
- Carol Garvey*
- Rev. Mansfield Kaseman
- Tristram Kruger
- Steve Lieberman
- Pierre-Marie Longkeng, MHSA
- Wilbur Malloy
- Donna Perry
- Jennifer Pippins, MD, MPH
- Kevin Sexton

EX OFFICIO

- Leslie Graham

* Resigned from the Board in FY2020

thanks

to our partners, funders
and supporters everywhere.





primary care coalition



We build systems that leverage the strengths of our partner organizations to improve the health of our community.



We help patients get medicines, specialty care, behavioral health, and other essential services.



We support providers with the infrastructure and technical assistance they need to provide exceptional care.

This Annual Report has not been reviewed by the Montgomery County Department of Health and Human Services, Nexus Montgomery Board of Directors, or any of our partners or funders.

8757 Georgia Avenue, 10th Floor | Silver Spring, MD 20910 | (301) 628-3405

PrimaryCareCoalition.org